

Outpatient Scores

STATEMENT	FACILITY	UHS
1. I was encouraged to help myself and ask others to help me.	4.71	4.66
2. I was informed of my rights.	4.72	4.62
3. I felt safe while I was here.	4.77	4.71
4. The environment was clean and comfortable.	4.43	4.60
5. Staff were sensitive to my language, cultural, and spiritual needs.	4.74	4.69
6. My therapist responded to and addressed my needs.	4.75	4.72
7. The therapy groups were helpful to me.	4.58	4.63
8. I knew my treatment plan goals.	4.64	4.63

SURVEY COUNT
184
TOTAL SURVEYS
184
DISCHARGES
287
RATE OF RETURN
64.11

Outpatient Scores - Continued

STATEMENT	FACILITY	UHS
9. I was treated with dignity and respect.	4.79	4.74
10. I feel better now than when I was admitted	4.78	4.61
11. The information and education provided by the program addressed my needs.	4.54	4.60
12. I understand the importance of following my discharge plan.	4.80	4.70
13. Overall I was very satisfied with my treatment.	4.69	4.65
14. I would recommend this facility to someone needing treatment.	4.75	4.69

SURVEY COUNT
184
TOTAL SURVEYS
184
DISCHARGES
287
RATE OF RETURN
64.11

Inpatient Scores

STATEMENT	FACILITY	UHS
1. I was encouraged to help myself and ask others to help me.	4.72	4.53
2. I was informed of my rights.	4.82	4.40
3. I felt safe while I was here.	4.71	4.46
4. The environment was clean and comfortable.	4.31	4.32
5. Staff were sensitive to my language, cultural, and spiritual needs.	4.74	4.45
6. I was satisfied with the food.	3.94	4.15
7. The therapy groups were helpful to me.	4.43	4.41
8. I had input into my treatment plan goals.	4.67	4.45

SURVEY COUNT
198
TOTAL SURVEYS
198
DISCHARGES
359
RATE OF RETURN
55.15

Inpatient Scores - Continued

STATEMENT	FACILITY	UHS
9. I was satisfied with the unit/ program staff.	4.69	4.48
10. I was satisfied with my physician.	4.55	4.48
11. I was treated with dignity and respect.	4.80	4.50
12. I feel better now than when I was admitted.	4.86	4.60
13. I understand what my medications do and why/how I should take them.	4.76	4.60
14. I understand the importance of following my discharge plan.	4.72	4.67
15. Overall I was very satisfied with my treatment.	4.65	4.50
16. I would recommend this facility to someone needing treatment.	4.78	4.44

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