



Important COVID-19 Update

As of **March 30, 2020**, PRIDE Institute is now offering Telehealth services to allow the continuation of outpatient treatment services and adhere to vital social distancing practices. Telehealth is a user-friendly, HIPAA-compliant tool designed to allow video-based individual and group sessions. Clients will receive an email message with a meeting invite scheduled by the counselor. They will be able to join their web session by computer or by the use of a smartphone using Zoom. Clients will be given information on how to set up their devices prior to their session, and a technology support phone number will be provided to them.

“We are responding to our clients’ needs during this time by using technology to assist them in accessing the lifesaving treatment they deserve”, Terri Hayden, Pride CEO stated.

We remain fully operational at all locations. We are taking proactive steps to keep our clients and team members safe, including screening all individuals upon entering the facility. We have implemented additional training for all employees on handwashing and hand sanitization, and strict employee and client compliance with washing/sanitizing hands thoroughly and often. We have increased the frequency of the required cleaning and sanitization for all of our sites.

We remind our community to follow the guidance: If individuals develop a fever or cough or have difficulty breathing, or have had close contact with someone who has had a confirmed positive COVID-19 test result, please call your provider’s office for medical consultation. For more information regarding the coronavirus, **visit the Centers for Disease Control and Prevention (CDC) website.**

Please feel free to contact me if you have any questions or concerns.

Best

Terri

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